Relationship and Team Coaching

$750 and 15 ICF CCEUs

Offered through the Duquesne University School of Business Professional Coach Certification Program and taught by Jane Patterson Abbate, MA, PCC.

This course is designed for coaches who want to work with relationship systems: teams, organizations, couples, partnerships and family relationships. You will learn to identify the need for a systems coaching solution that will optimize the human dynamics among its members by promoting alignment, teamwork and communication. Participants will develop a deeper understanding of relationship systems and gain additional tools in their coaching toolkit.

Major Topics
Participants will experience the skills of relationship coaching so that they can use these skills within their own coaching practice. You will:
• Learn a variety of assessment tools used to uncover underlying issues and coaching needs
• Develop a set of rules of engagement for relationships and for how the members will work together
• Develop approaches to create alignment around shared values and expectations
• Practice techniques to work with diversity issues
• Build positivity and reduce negativity
• Creatively and constructively handle conflict or differences of opinion or approach
• Learn the key components of creating a relationship systems coaching proposal to gain new clients
• Apply the ICF Code of Ethics to relationship systems coaching

Delivery Method & Course Meeting Days and Times

Access to webinars is via Duquesne University’s Blackboard system. You are responsible to ensure you have the necessary technology and bandwidth to participate.

<table>
<thead>
<tr>
<th>Date</th>
<th>Session</th>
</tr>
</thead>
<tbody>
<tr>
<td>Feb 15, 2018 (Thurs)</td>
<td>Webinar 5-6.30 p.m. EST</td>
</tr>
<tr>
<td>Feb 23, 2018 (Fri)</td>
<td>Duquesne’s campus: 5 p.m. – 9 p.m. EST</td>
</tr>
<tr>
<td>Feb. 24, 2018 (Sat)</td>
<td>Duquesne’s campus: 9 a.m. – 5 p.m. EST</td>
</tr>
<tr>
<td>Mar 8, 2018 (Thurs)</td>
<td>Webinar 5-6.30 p.m. EST</td>
</tr>
<tr>
<td>Mar 22, 2018 (Thurs)</td>
<td>Webinar 5-6.30 p.m. EST</td>
</tr>
</tbody>
</table>

No textbooks are required. A comprehensive bibliography and recommended reading list are provided along with team coaching tools and resources.

CCEU Information
• This course offers 15 ICF Core Competency credit hours.
• This course is approved by the Pennsylvania Department of Education (PDE) for Act 48 professional development hours. Please contact Erinn Ummer at ummere@duq.edu for more information.

Erinn Ummer, Senior Program Manager
Call 412.396.1968
E-mail ummere@duq.edu