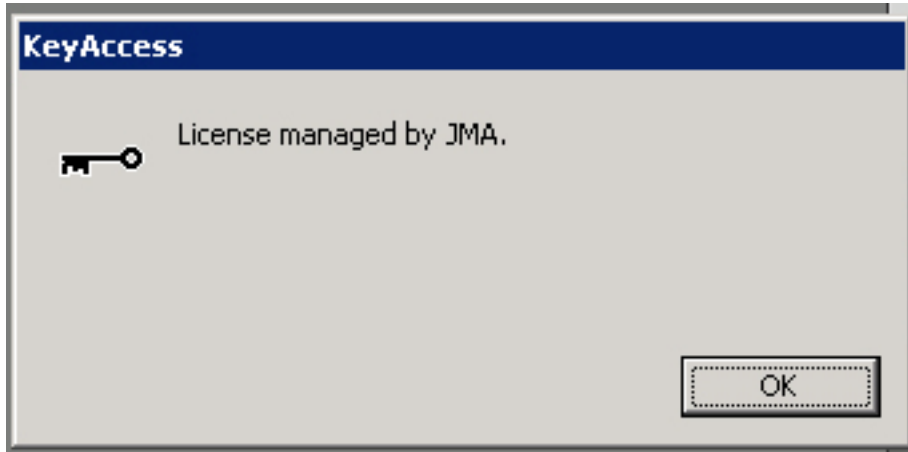


JMA Software and KeyAccess

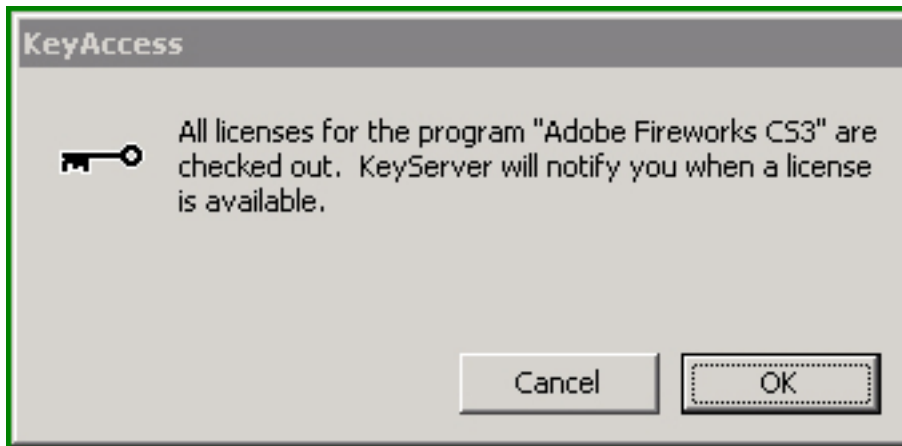
The department uses a program combination called KeyServer and KeyAccess to help manage software license use. You need to understand some dialog boxes you may see as you work in the computer labs.

When you first start up a program, you may see the following dialog box appear:



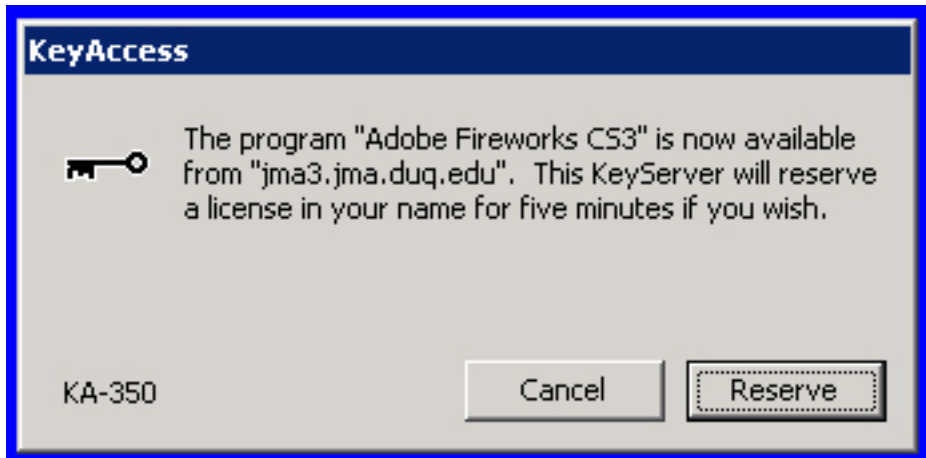
This does not indicate anything wrong – simply hit the OK button and continue to use your program.

However – you may see the following dialog when you attempt to run a program:



If this appears, hit OK; however, your program will not run, because too many users are currently using the requested program. If this happens during a class in which the program is required, please notify your instructor, and ask him/her to notify the System Administrator.

When the license becomes available (meaning another user of the requested program has stopped using it) you will see this dialog:



At this point, you may hit the Reserve button. You may now launch the requested program. If you do not launch the program within five minutes, you will lose your place in the program queue, and the next person on the waiting list will be given rights to run the program. (If there is no longer a queue, you may be able to run the program normally.)

This behavior is only visible in the 205 and 345 College Halls labs, and on the Terminal Server. If you have issues, please notify your instructor. Thank you for your understanding in helping us manage our software licenses.