

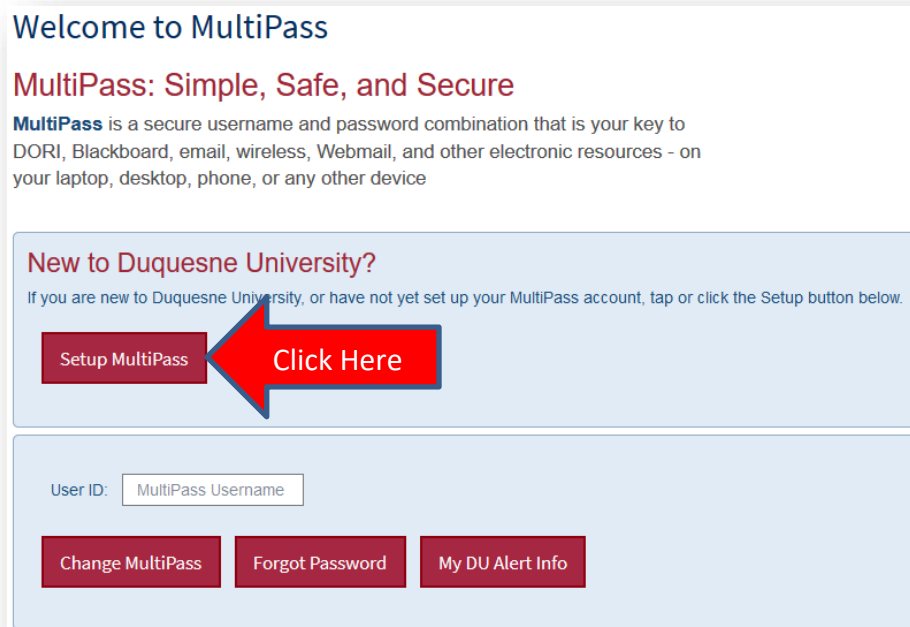
MultiPass Setup Guide

What is MultiPass?

MultiPass is a secure username and password combination that is your key to DORI, BlackBoard, email, wireless, Webmail, and other electronic resources – on your laptop, desktop, phone, or any other device.

How do I setup my MultiPass?

1. To get started with MultiPass, please go to duq.edu/multipass and click on “**Setup MultiPass**”:



Welcome to MultiPass

MultiPass: Simple, Safe, and Secure

MultiPass is a secure username and password combination that is your key to DORI, Blackboard, email, wireless, Webmail, and other electronic resources - on your laptop, desktop, phone, or any other device

New to Duquesne University?
If you are new to Duquesne University, or have not yet set up your MultiPass account, tap or click the Setup button below.

Setup MultiPass **Click Here**

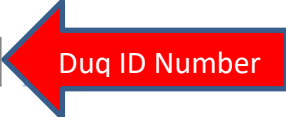
User ID:

Change MultiPass Forgot Password My DU Alert Info

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2. Enter your Duquesne ID number or MultiPass username then click **“Continue”**:

Please enter your Duquesne ID (e.g.: D012345678) or MultiPass Username below to continue.



Continue

3. A temporary access code will be sent to the secondary email address that you have on file with Duquesne University:

An email has been sent to the following stored email address, use*****@g***.c**m, with a verification code. This code is only valid for 15 minutes.

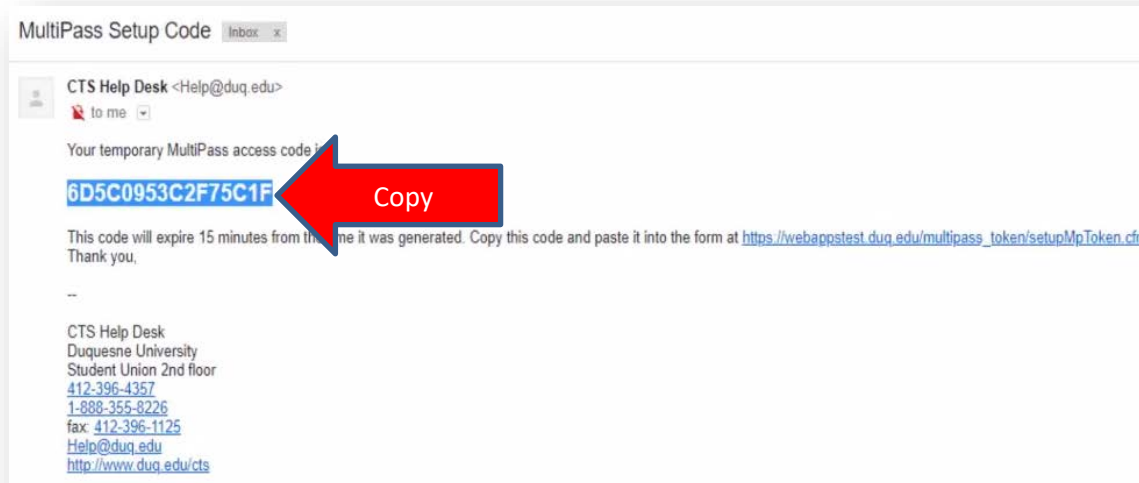
Please use the verification code in the form below:

Verification Code:

Continue

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4. **Copy** the temporary access code from your secondary email and **Paste** it into the verification code box and click **“Continue”**:



A verification has already been generated and sent to the email address, use*****@g***.c**m. If you have not received the email yet, please verify that it is not in your junk mail box. You must wait until this code expires in 15 minutes before requesting a new code.

If the code that you were emailed is no longer working you can contact the CTS Help Desk for support.

Please use the verification code in the form below:

Verification Code:

← Paste

Continue

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- Please read and accept the following Duquesne University Computing Ethics Policy. Once you are finished, **checkmark the box** and click **“Continue”**:

Please read and accept the following Duquesne University Computing Ethics Policy

The purpose of the Computing Ethics and Guidelines Policy is to help maintain an information technology infrastructure that supports the basic mission of the Duquesne University. Information technology is a critical resource for the University as it acquires and distributes data for the purposes of teaching, learning, research, and management. These guidelines rely on common sense and ethical behavior to protect the privacy and access rights of each member of the community. Failure to adhere to these guidelines can result in the suspension of computing privileges, charges being brought according to the appropriate University policy and/or procedures based on one's status in the University, and prosecution under state and federal laws, where applicable.

A. POLICY


Students, faculty, and administrators at Duquesne University have two basic rights regarding computing: privacy and access to an equitable share of hardware, software, and network resources. It is unethical for any other person to violate these rights. University owned computing resources are intended for administrative, research, and educational purposes only; they should be used in a manner consistent with the administrative, instructional, and research objectives of the University. They should not be used for personal profit, commercial development, or frivolous activities.

B. ACCESS

Access to computers, programs, and files is restricted to authorized users. Respect for the privacy of others is maintained by not intentionally seeking information about passwords or files belonging to other users unless explicitly authorized to do so by those users. Academic communities are by nature open. Respect for the spirit of academia should be maintained. The theft, mutilation, or abuse of public or private computing resources violates the nature and spirit of the academic environment. This theft includes theft of services. Acts of theft will be referred to both the appropriate University authority and Campus Police. Computer

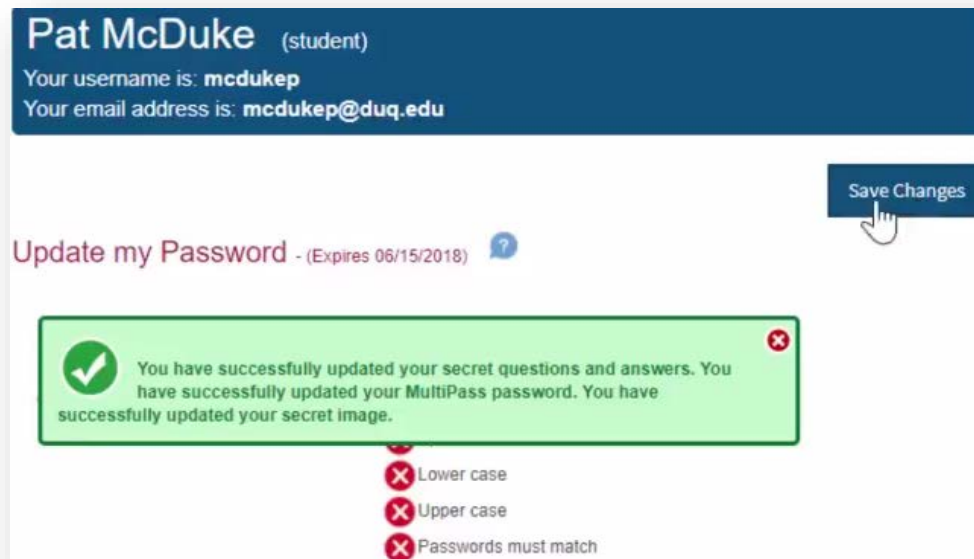
You must agree to these guideline before continuing

I have read and accept the terms:

Continue 

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6. Please fill the form out and click **“Save Changes”** once you are finished. All information is mandatory.



For additional information and assistance

Please review our Credentials and Password Service Requirements at the following link:

<https://www.duq.edu/about/campus/computing-and-technology/policies/service-requirements/credentials-and-password-service-requirements>

Please contact the CTS Help Desk if you need further assistance.
Phone: 412.396.4357 | Email: help@duq.edu | Twitter: @DuqCTS