The Power of a Strong Network

UPMC Health Plan, in partnership with our parent company, UPMC, works hand-in-hand with our provider partners to facilitate the best care for our members. We continue to offer models of individualized care through our extensive network of high-quality hospitals, facilities, and providers.

UPMC Health Plan offers a variety of network choices. Duquesne’s students will have access to our broadest network, the UPMC Premium Network, which includes 98 percent of the hospitals and doctors in the western Pennsylvania region, and an expanding network in central and eastern Pennsylvania.

In 2017, more than 500 UPMC providers were named “Best Doctors” across 74 areas of expertise. UPMC providers represent 75 percent of the physicians listed in Pittsburgh. These physicians are part of the Best Doctors in America list, which is compiled by Best Doctors Inc.

UPMC Health Plan understands that when it comes to student health, Duquesne wants the best care possible to ensure that students stay productive and healthy until they graduate. Duquesne wants them to be able to access that care wherever they live and whenever they travel within the United States or abroad. That is why we offer a robust extended network with out-of-area coverage and coverage abroad.

The UPMC Premium Network

Duquesne’s students will have access to our broadest network, the UPMC Premium Network, which includes all UPMC providers and UPMC-owned facilities, along with many community providers and facilities within our service area. UPMC Health Plan’s service area continues to expand. As of January 1, 2019, our members will have access to our existing service area as well as additional expansion counties (Adams, Cumberland, Dauphin, Lancaster, Lebanon, Northumberland, Perry, Sullivan, Union, and York). Duquesne’s students will be covered as outlined in their plan documents when they seek care from participating providers.

Duquesne University Health Services is currently a contracted provider with UPMC Health Plan. Claims submitted by Health Services for UPMC-Health-Plan-covered Duquesne students would be processed as in-network. UPMC Health Plan is open to opportunities to partner with Health Services to further support student health and well-being in the future.
**Extended Network**

UPMC Health Plan has agreements with multiple extended provider networks, which will allow Duquesne’s students to receive services while they are away from UPMC Health Plan Premium Network area.

The SuperMed PPO network is available through Medical Mutual of Ohio (MMO). SuperMed PPO includes more than 180 hospitals and over 50,000 health care professionals across Ohio.

When students are outside UPMC Health Plan’s Pennsylvania service area and Ohio, they can access the Private Healthcare Systems (PHCS) network and the MultiPlan network at the in-network coverage level.

Together, these networks offer access to more than 5,000 hospitals and over 900,000 health care professionals.

**Emergency Assistance While Traveling**

Students who need help with medical services when they are more than 100 miles from Pittsburgh will have access to Assist America, the nation’s largest provider of global medical services through benefit plans.

Assist America will connect students with experienced medical professionals and crisis response personnel who will make sure they receive appropriate medical care anywhere in the United States or abroad. Assist America services include medical evacuation and repatriation for all students traveling or studying abroad. Additionally, international students studying in Pittsburgh can be medically repatriated back to their home country if needed.

Assist America is included with UPMC Student Advantage membership with no additional fee. There is no charge for interventions and support provided by Assist America. Urgent and emergent medical services obtained while traveling would be considered as in-network level coverage by UPMC Health Plan.

**Pharmacy Network**

Duquesne’s students will have access to more than 65,000 pharmacies, which includes large, national, or regional chains (such as those listed in the graphic at right) plus hundreds of independent retailers.

UPMC Health Plan’s pharmacy benefit manager, Express Scripts, Inc. offers significant cost savings to Duquesne’s students by providing mail-order and specialty pharmacy services.