

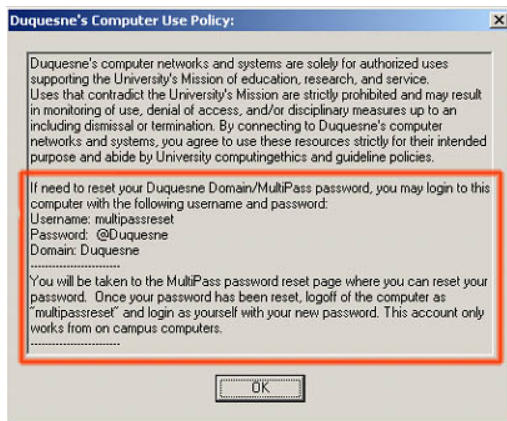
Domain Password Helper via On-Campus computer

If you are on-campus and attempting to login to a Duquesne owned computer and have forgotten your password or are locked out you will now be able to reset your login to the computer via a generic account without calling the Help Desk!

1. Turn on the on-campus computer, click Ctrl+Alt+Del



2. Read and click OK to the End User License Agreement



3. Login to your computer with the username: "multipassreset" and the password "@Duquesne" (leave off the quotes). Click OK

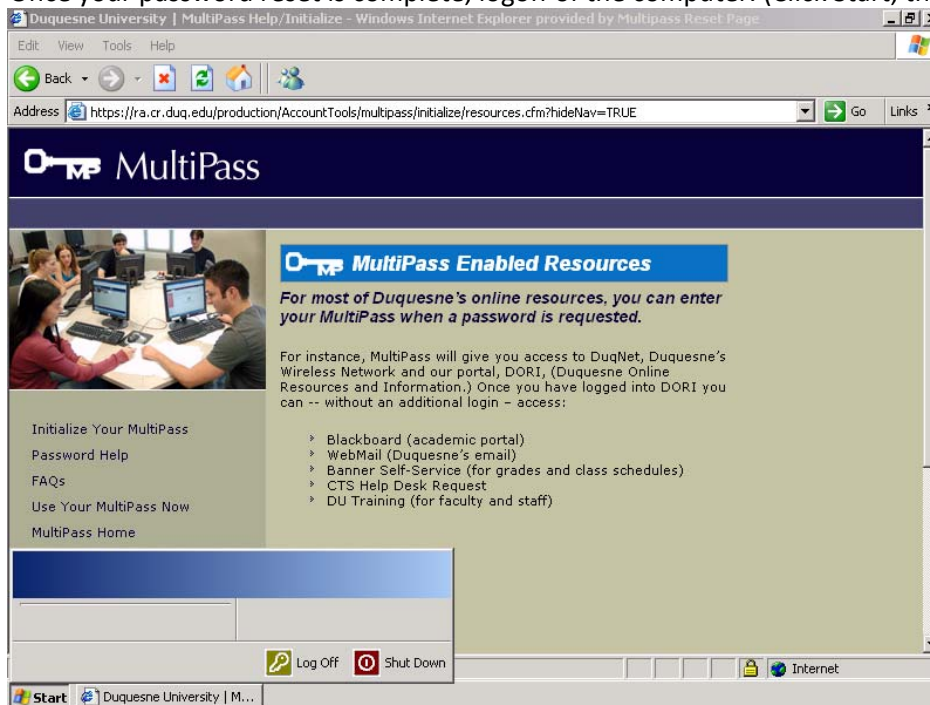


Domain Password Helper via On-Campus computer – Help Guide

- You will be taken to the MultiPass Reset Password webpage where you can reset your password.



- Once your password reset is complete, logoff of the computer. (Click Start, then Logoff)



- Login with your account and new password that you just reset.