www.DiscoveryBenefits.com
Phone: 866-451-3399 • Fax: 866-451-3245
PO Box 2926 • Fargo, ND 58108-2926
customerservice@discoverybenefits.com

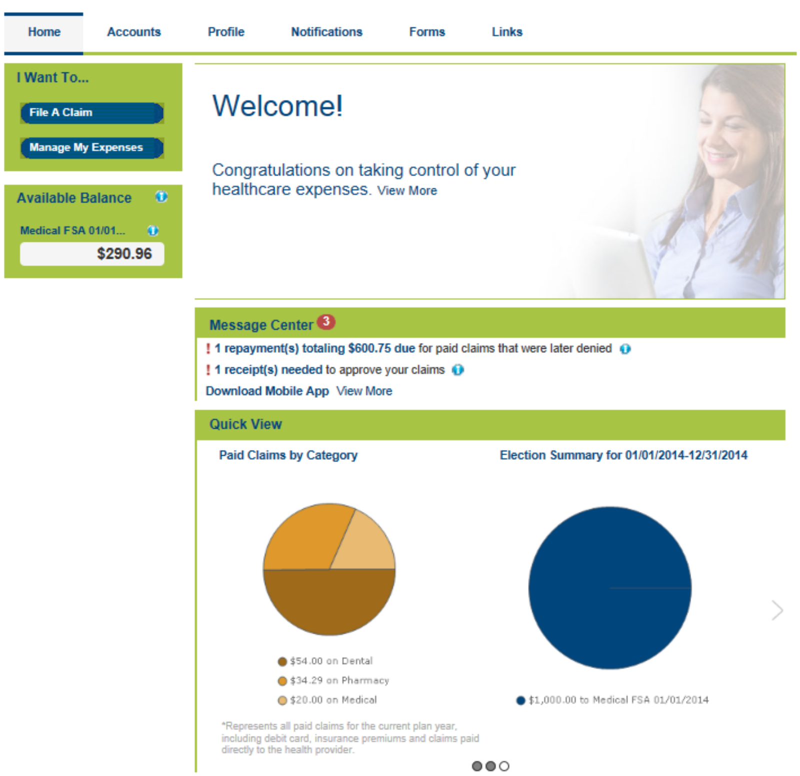
Consumer Portal Guide

Welcome to Discovery Benefits!

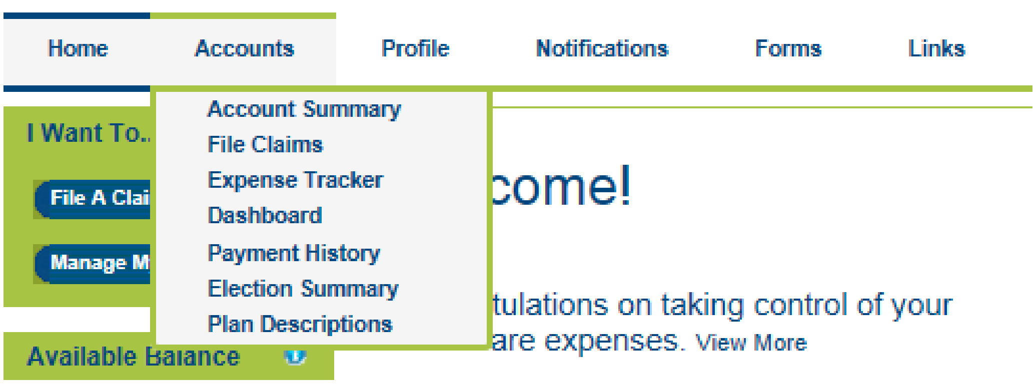
To access your Participant Portal, log on to our website at www.discoverybenefits.com. Click the Login button in the upper right-hand corner of the screen.

Click on Reimbursement Account.

Once you have successfully logged in to the Participant Portal, you will be at the home page. Each tab from the home page offers an easy to use navigation system to access account information.



The ACCOUNTS tab offers the ability to view account summary details, file an online claim (if applicable to the plan design), utilize the Expense Tracker, view claim details on the Dashboard, review payment history information, election and plan description details.



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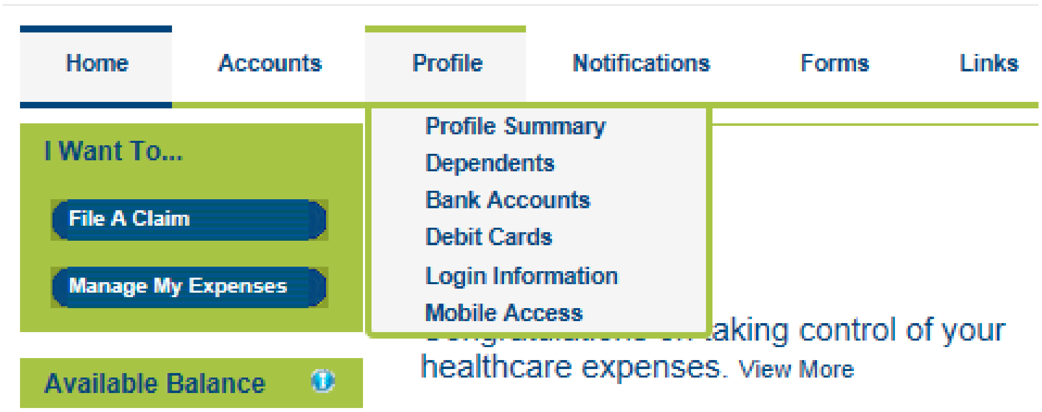
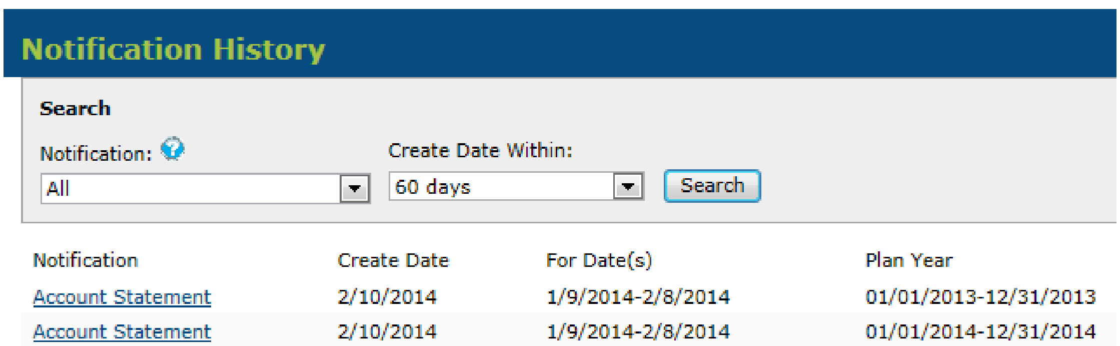
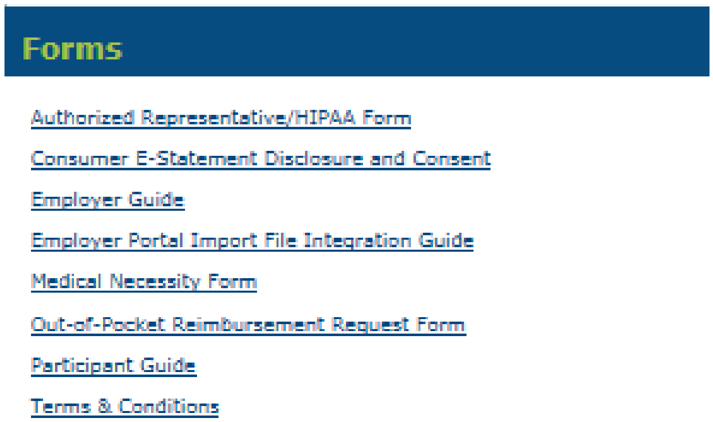
The PROFILE tab offers the ability to review personal demographic information, add dependents, direct deposit information, order additional or replacement debit cards (if applicable to the plan design) update login information and set up mobile access.



The NOTIFICATIONS tab stores reminders like account statements, receipt reminders and advice of deposits.



The FORMS tab provides forms that are applicable to the plans offered.



The LINKS tab takes you to our Blog, Customer Service, the Eligible Expense list, eShop, FAQs, How-to-Guides and the Mobile App.